

Have books sent to your home address

The book catalog has two faces, Encore and Millennium – don't worry, they search exactly the same items, they just look a bit different.

To have a book sent to your home address try the following sequence.

Search the book catalog for your desired topic.

Look for the option to Request the item

From Millennium

University Libraries
Grand Valley State University

Start Over Request Save Records MARC Display Return to Browse Modify Search More Like This Another Search

Keyword librarians View Entire Collection Search

Limit search to available items

335 results found. Sorted by relevance | date | title.

(Search History) Result page: Previous Next

Author Durrance, Joan C.
Title How libraries and librarians help : a guide to identifying user-centered outcomes / Joan C. Durrance and Karen E. Fisher ; with Marian Bouch Hinton.
Publisher Chicago : American Library Association, c2005.

Location ZUMBERGE Stacks **Call No.** Z685.85 .D87 2005 **Status** AVAILABLE

SEARCH OPTIONS
Keyword
Advanced keyword
Title
Journal Title
Author
LC Subject
Call number
ISBN/ISSN

MY LIBRARY
My Library Account
Suggest a purchase
Comments

LIBRARY SERVICES
Document Delivery
Course Reserves

From Encore

Search: librarians Advanced Search

Grand Valley State University University Libraries encore

searched: librarians

How libraries and librarians help : a guide to identifying user-centered outcomes / Joan C. Durrance and Karen E. Fisher ; with Marian Bouch Hinton.
Durrance, Joan C.
Chicago : American Library Association, c2005.
AVAILABLE - ZUMBERGE Stacks - Z685.85 .D87 2005

More Details
Call #: Z685.85 .D87 2005
Phys. x, 183 p. : ill. ; 23 cm.
Description:
Bibliog.: Includes bibliographical references and index.
Contents: The urgent need to tell the library story more effectively -- Outcomes : an approach that shows the value of libraries -- The "How Libraries and Librarians Help" outcome model : applying contextual approaches to outcome evaluation -- Step one, getting started : preparing to conduct an outcomes study -- Step two, collecting data for outcomes : approaches and tools -- Step three, analyzing outcomes data -- Step four, maximizing the results of your outcomes study -- Predicting outcomes : outcome measures as a planning tool / Rhea Joyce Rubin -- Ripples of impact : Washtenaw Literacy Program outcomes / Maria Souden and Sarah Wooden --

Find out more Request this title

Your results:
Back to results
The complete copyright liability handbook for librarians and educators
Subject Librarians
How Libraries and Librarians Help
How Libraries and Librarians Help

Both Millennium & Encore will direct you to this screen

University Libraries
Grand Valley State University

My Library Account Login

Login for GVSU Users:
GVSU Username:
GVSU Password:

Login for Community Users:
Your Last Name:
Your Barcode:

Now, you will need to log in with your username and password (Blackboard information)

SEARCH OPTIONS

- Keyword
- Advanced keyword
- Title
- Journal Title
- Author
- LC Subject
- Call number
- ISBN/ISSN

MY LIBRARY

- My Library Account
- Suggest a purchase
- Comments

University Libraries
Grand Valley State University

Request Verification

You are logged into Grand Valley State University / All Locations as Ryckman, Brian J

Requesting *How libraries and librarians help : a guide to identifying user-centered outcomes* / Joan C. Durrance

(Choose a Pickup Location)

- (Choose a Pickup Location)
- Zumberge Library
- Steelcase Library
- Frey Foundation Learning Center
- Off-Campus Pickup**

Choose a Pickup Location: Off-Campus

USER OPTIONS

- Log Out
- Return To Your Record
- Search

SEARCH OPTIONS

- Keyword
- Advanced keyword
- Title
- Journal Title
- Author
- LC Subject

The next screen asks you to verify your request.

Grand Valley State University

Requesting *How libraries and librarians help : a guide to identifying user-centered outcomes* / Joan C. Durrance
Choose one item from the list below:

Mark	Location	Call No.	Status
<input checked="" type="radio"/>	ZUMBERGE Stacks	Z685.85 .D87 2005	AVAILABLE

USER OPTIONS



- Log Out
- Return To Your Record
- Search

SEARCH OPTIONS

- Keyword
- Advanced keyword
- Title
- Journal Title
- Author
- LC Subject

This screen confirms your request – GVSU Libraries will send the item you requested to your home address (Off-Campus Pickup). Your home address is verified from the Banner Registration system.

Grand Valley State University

Your request for **How libraries and librarians help : a guide to identifying user-centered outcomes / Joan C. Durrance** was successful.

ZUMBERGE Stacks | Z685.85 .D87 2005 | AVAILABLE

You will be notified when your **request is available for pickup at Off-Campus Pickup**

USER OPTIONS

Log Out
Return To Your Record
Search




SEARCH OPTIONS

Keyword
Advanced keyword
Title
Journal Title
Author
LC Subject

If you would like to verify your request choose “Return to Your Record” on the left-hand side. Your confirmation will appear as below.

Expiration Date: 07-14-2009

[Help with Renewals](#)
[Help with Preferred Searches](#)

1 HOLD

CANCEL	TITLE	STATUS	PICKUP LOCATION	CANCEL IF NOT FILLED BY
<input type="checkbox"/>	<u>How libraries and librarians help : a guide to identifying user-centered outcomes / Joan C. Durrance</u>	AVAILABLE	Off-Campus Pickup	07-16-09

LC Subject
Call number
ISBN/ISSN

MY LIBRARY

Suggest a purchase
Comments

LIBRARY SERVICES

Document Delivery
Course Reserves